



System Requirements for SmartSeries Professional

Computer Requirements: ¹

- 1 GHz 32-bit (x86) processor (*2 GHz or higher recommended*)
- 512 MB RAM (*1 GB or higher recommended*)
- 4 GB available hard drive space

Other equipment:

- Windows compatible laser printer
- Windows compatible label printer (if printing labels)
- Uninterruptible power supply (UPS).
- Backup device (e.g. CD-R/DVD-R drive, external hard drive, USB flash drive)

Operating System and Other Software:

- Compatible Operating Systems
 - Windows 7 Ultimate or Professional
 - Windows Vista Ultimate, Business or Enterprise
 - Windows XP Professional (Service Pack 2)
 - Windows 2000 Professional (Service Pack 4)
 - Windows Server 2008 or 2003
- Operating Systems Not Supported
 - Any "Home" versions of Windows if running in a network environment
 - Upgraded computer from Windows 98 to Windows XP is not acceptable
 - Windows ME, Windows 95, Windows 98 and Windows XP Service Pack 1 as they are no longer supported by Microsoft (microsoft.com/windows/support/endofsupport.mspx)
- Anti-virus software business subscription along with a secure firewall (do not use Telus anti-virus/security software as there are known issues with these products and SmartSeries)
- Microsoft Office 2000 or higher to use the Office Tools, Lab and Messaging modules in SmartSeries

Internet Requirements:

- High-speed internet connection through your local provider to access MSP Teleplan and for remote PC support ²

Office Network:

We recommend that you engage a network contractor to provide installation, cabling and continuing support of your office network. A network support contract is preferred. For a list of technicians familiar with SmartSeries please visit the Help area on our website.

- Networks with five or more workstations require a dedicated Windows Domain server
- Individual network interface cards and hubs should run at 100 Mbps
- Peer to Peer Network Servers must have minimum 1 GB RAM, 10 GB free space

Phone: 800-663-2860 | E-Mail: support-regent@regenthealthcare.ca | Web: regenthealthcare.ca

¹ Requirements for SmartSeries only. Please check system requirements for your operating system.

² If local high-speed internet is not available in your area, contact Regent support for Teleplan dial-up options.